

Reignhead Primary School  
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**Be the B.E.S.T. to Achieve Success For All**  
Headteacher: Mrs C Stafford  
Deputy Headteacher: Mrs C Fairfax

20<sup>TH</sup> September 2018

Dear Parents/Carers,

### **ParentMail**

From 14<sup>th</sup> September Reignhead school will be using the ParentMail communication system for sending texts to parents.

Parent Mail will be beneficial to you because you can:

- Use a free, secure mobile app on Android and iOS to pick up school messages instantly.
- Have an account simply for school messages (away from your busy email and text inboxes).
- Connect to other schools, nurseries or clubs that use ParentMail.
- Highlight important messages or archive old messages to make life easier.
- Have messages sent directly to more contact numbers through the app.
- Update your contact details on the secure mobile app which will then alert school to the changes.

Registering with ParentMail is very easy! You may have by now received a text or email from ParentMail with the instructions as to how to register.

Once registered we would highly recommend that you download the ParentMail app which can be found in your app store. The app is free and every parent who downloads the app will help to save us money as texts sent through the app are free to the school whereas texts are charged.

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be shared with any other organisations.

If you need additional information or assistance please visit the help site at [www.parentmail.co.uk/parenthelp/](http://www.parentmail.co.uk/parenthelp/)

If you do not receive any contact from ParentMail within the next 7 days please contact the school office.

[Please note the Our School App will be unaffected by this change and we will continue to put out our information, reminders etc through this system. ParentMail is a separate app just for text messages.]

Yours Sincerely

Mrs Hazel Whiteley  
School Manager

